



Return Policy:

You are responsible for fully inspecting all packages upon receipt.

Any problems (damaged goods, shortages or returns) must be reported within five days of receipt

Ruthless Designz can be reached at 843-213-1294 M-F 10-6 EST or email Customer Service.

Non Carrier Related Damages

Any goods received damaged in which you suspect is not carrier related should be reported to us within five days after receipt of the order. A copy of your invoice must be available when reported.

Shortages

Any shortages must be reported within five days of receipt of your order. A copy of your invoice must be available when reported.

Fitment Issues

If you have a fitment issue, please contact Ruthless Designz first. Any modified products or those that have been installed or used on the motorcycle are non-returnable.

Return Authorization

YOU MUST contact Ruthless Designz for a RGA (Return Goods Authorization) form. Returns must be made within 30 days after receipt of your order. Please return items in original container and packing material. Returns after 30 days will NOT be accepted. A copy of the original invoice and the RGA form must be sent with the returned merchandise. Merchandise must be received complete in the original condition they were sent. There will be a 20% restocking charge for undamaged, resalable returned items.

Closeouts, Scratch & Dent and Display Items

All items purchased through our closeout, scratch and dent and display sections are NON RETURNABLE for any reason. These items are bought "As Is" with not warranty. Ruthless Designz makes every effort to show or explain any defects that may be present. If you have a question please contact us before purchasing.

Electrical Items

Any and all electrical items are non returnable. This includes but not limited to fuel controllers, lighting, heated grips, LED light, signals, convertors and flashers.

Ruthless Designz Branded Products Warranty

All Ruthless Designz branded products carry a one year limited warranty. All chrome products carry a two year limited warranty.

Non-Ruthless Designz Product Warranty

Non-Ruthless Designz products carry each specific manufactures warranty. Contact Ruthless Designz for more details.